

Personal Banker/Customer Service Representative: Full Time  
Points West Community Bank  
809 Illinois  
Sidney, NE 69162

### Job Description

This person will uphold a tradition of honesty and integrity as you provide financial transactions to existing and potential customers. We are looking for an experienced, dynamic, self-motivated and results oriented Personal Banker/CSR. This position is responsible for processing all financial transactions, cash drawer, proper balancing procedures, proof/image machine and opening new accounts. Personal Banker/CSR must comply with all security and audit procedures. The right individual identifies customer servicing issues so that resolution can occur to the customer's satisfaction. This individual also recognizes customer needs for additional products/services and makes the appropriate referrals to other bank members on more complex opportunities. Growth within this position will occur by developing and maintaining a working knowledge of financial products and services.

### Minimum Qualifications

We are looking for an individual with excellent communication, interpersonal and problem-solving skills. Demonstrates attention to detail, organizational skills and can manage multiple tasks. Has the ability to listen, follow directions and identify the needs of others. High School Diploma or greater recommended with cash handling and new account experience preferred.

### Technical Skills

Windows based software including Excel, Word, Outlook and bank software. Additional equipment utilized includes: telephone, fax, copier and 10 key calculators.

### Benefit Package

Points West Community Bank is an Affirmative Action and Equal Opportunity Employer. We offer highly competitive benefit packages. Points West Community Bank generally does not negotiate hourly rates/benefit figures as discussions typically occur later in the recruiting process with qualified applicants. Applicants compensation considerations will be based on previous work, education, experiences, and/or certifications.

### Contact Information

Please email to [rheckenlively@pwcbank.com](mailto:rheckenlively@pwcbank.com) or pick up an employment application at 809 Illinois, Sidney, NE 69162